

Concur Joins with Travelport® for Rapid Reprice® Rollout



Ticket exchange headaches have become a thing of the past since Concur incorporated the Travelport Rapid Reprice™ solution into **Concur® Cliqbook Travel**. Concur and Travelport GDS work together seamlessly to take the hassle out of changing tickets so travelers spend less time on hold waiting for assistance from an agent. Tickets can be repriced online and Concur Cliqbook Travel delivers itineraries finished for agency auto-ticketing.

Travelport Rapid Reprice is the global travel industry's first and most advanced ticket repricing and reissuing solution. It automatically researches old and new fares and rules, and generates a new, accurate price in less than one minute. The newly calculated price reflects appropriate rules, taxes, additional collections, refunds, penalties or administrative fees. With this solution, Travelport guarantees every fully autopriced transaction and debit memos are virtually eliminated.



**GENERATE
A NEW AND
ACCURATE
PRICE IN LESS
THAN ONE
MINUTE USING
RAPID REPRICE**

CONCUR CLIQBOOK TRAVEL HELPS TO SIMPLIFY THE TICKET EXCHANGE PROCESS

This timesaving tool allows travelers to quickly and easily change flight itineraries using the Concur Cliqbook Travel application. In fact, the keystrokes involved have decreased from 500 to less than 10 when using Rapid Reprice. The time invested in the transaction has also been reduced from 32 minutes to less than one minute.

Users simply click "Change Trip" on the Travel Center page in Concur Cliqbook Travel to begin the process and the current travel itinerary will be displayed. After choosing which leg of the trip to alter, fill in the new itinerary options and search for a new flight. Once the user chooses an alternate flight, a price breakdown is displayed, showing how much the user must pay or how much will be refunded as a result of the change. Enter credit card information to purchase the flight and a new itinerary will be displayed.

**BENEFITS AND DATA
CONTRIBUTE TO
PRODUCT'S SUCCESS**

Using Rapid Reprice, travel agencies experience dramatic increases in productivity, efficiency and accuracy. These timesaving benefits enable travel agents to focus on new business and expand their levels of customer service. Speed, accuracy and efficiency during the ticket repricing process also lower travel agency operational costs per re-booking, and build customer satisfaction and retention.

Rapid Reprice employs a Travelport-exclusive pricing engine with a comprehensive Fares and Pricing database, offering 13 months of historical fare and rule data. It utilizes pricing construction based on historical, current, or a combination of historical and current fare and rule data. Ticket changes with Concur Cliqbook Travel and Rapid Reprice also create the Document Instruction Line (DI), with all the elements of the post-ticket change criteria, including old ticket booking date, place of issue, base tax and totals of old ticket.

ABOUT TRAVELPORT GDS

Travelport GDS is one of the world's largest global distribution system (GDS) providers operating both the Galileo and the Worldspan brands, providing real-time travel information and booking capabilities to online and offline travel agencies in over 145 countries. It also operates Business Intelligence which provides marketing and other critical data to the industry, and includes its Shepherd Systems subsidiary; and IT Services & Software, which offers mission critical reservations, related software and services management to the world's leading airlines. Travelport GDS is a convergence of traditional and online travel distribution services that empower airlines, travel suppliers, travel agencies, Web sites and corporations to provide informed choice to travelers on a global platform. Travelport GDS is a division of Travelport, one of the world's largest service providers to the travel industry. More information is available at travelportgds.com

ABOUT CONCUR

Concur is the world's leading provider of on-demand Employee Spend Management services. Concur enables organizations to globally control costs by automating the processes they use to manage employee spending. Concur's end-to-end solutions seamlessly unite online travel booking with automated expense reporting, streamline meeting management and optimize the process of managing vendor invoices, employee check requests and direct reimbursements. Organizations of all sizes trust Concur to help them control spend before it occurs while eliminating paper and optimizing supplier relations. Concur's unified approach to managing employee spend delivers a 360 degree view into all employee expenses, helping companies globally enforce policies and monitor vendor compliance, while delivering unprecedented control and valuable insight. Concur's suite of on-demand services reach millions of employees across thousands of organizations around the world – streamlining business processes, reducing operating costs, improving internal controls and providing enhanced visibility and actionable expense analysis. More information about Concur is available at www.concur.com.

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